

✓ For devices with single button - E21/ R20/ R23/ R26:

While E21/ R20/ R23/ R26 power up normally, hold the call button for 5 seconds after the status LED turns blue and it will enter IP announcement mode. In announcement mode, the IP address will be announced periodically. Press call button again to quit the announcement mode.

✓ For devices with multiple numeric keyboard without screen - R20K

Press "*3258*" and the IP will be announced from the device

✓ For devices with multiple numeric keyboard - R27, R28:

Press "*2396#" to enter administrator interface and press "1" to enter system Information interface to check the IP address

✓ For devices with touch screen - R29:

In the dial interface, press "9999", "Dial key", "3888" and "OK" to enter the system setting interface. Go to info interface to check the IP address

From the display using the search bar you can press "*#9999" to pull up the same menu for when the dial option has been removed

How to Obtain IP Adress

You can use Akuvox IP Scanner to search all Akuvox devices in the same LAN network. [Click](#) for download Akuvox IP Scanner.

If you want to obtain IP Adress from device interface;

C313	You can use the display screen to get the IP information, just check the IP address at More > Status .
C315, C317, IT82, IT83	You can use the display screen to get the IP information, just check the IP address at Settings > System Info > Network
X933, C319	You can use the display screen to get the IP information, just check the IP address at Settings > System Info > Network
X916/X915/R29	On the dial interface, press "9999">" Dial Icon" >"3888" > "OK" to enter the "System Info" to check the IP address.
R27/R28	Press "*2396#" to enter the administrator screen, then press "1" to enter the system information screen to check the IP Address
R26/R20A/E11/E12	Long Press the call button for several seconds until the status LED turns when the device's IP address will be announced automatically.
R20K	Press "*3258*" and then the device's IP address will be announced automatically.
R20B	Long Press the first push-button and the device's IP address will be announced automatically.
E16/E18	Long Press the device initial screen for about five seconds, enter the default system PIN code "admin", then press "System Info" (E18), "Info " (E16)

Click this button for more resources



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